

September, 17, 2014

To Whom It May Concern,

I am writing to express my greatest gratitude and appreciation for Kim Vickers, and her colleagues. I have used Kim's services numerous times in the past several years for both real estate deals and letter notarizing. Each and every contact I have with her office, whether it be by phone, email or in person, is met with efficiency, expertise, and an attitude of personal, genuine caring.

My most recent real estate deal was met with a great deal of stress due to bad advice and mistakes made by others involved. It was Kim herself, along with all her colleagues (Laura and Jen in particular), who saved the day. I had a scheduled appointment to simply sign some papers that turned into 2-1/2 hours of problem solving, phone calls and emails, to ensure my real estate deal would go through. Without their expert knowledge and assistance I would be out a home and a lot of money I could not afford to lose.

The team work that is blatantly apparent in Kim's office is a credit to their underlying knowledge, professionalism and individual caring they offer to each one of their clients. I have recommended Kim's services in the past and do so with absolute trust and loyalty. I will continue to utilize Kim in the future without hesitation.

Sincerely,

A handwritten signature in black ink, appearing to read "Dawn Binns". The signature is fluid and cursive, with a large initial "D" and a stylized "B".

Dawn Binns, RN, BScN, MSN